

# The Mobile Frustration Index

The top 10 most frustrating factors impacting mobile employee experience in 2019

1.

SLOW NETWORK SPEEDS



2.

FALSE CONNECTIVITY WITH NO THROUGHPUT



3.

NETWORK DISCONNECTS



4.

LIMITED FUNCTIONALITY ON MOBILE



5.

CUMBERSOME AUTHENTICATION



6.

DEVICE CRASHING OR RESTARTING



7.

INSUFFICIENT BATTERY LIFE



8.

ONLINE SESSIONS TIMING OUT



9.

GETTING STUCK ON CAPTIVE PORTALS



10.

DIFFICULTY ACCESSING CORPORATE SYSTEMS



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