



South Australia State Police goes digital, giving officers more time to serve the community

The Challenges

As part of its ambitious digital transformation goals, South Australia State Police (SAPOL) wanted to go completely paperless and reduce the time it took to write reports. Using their legacy VPN solution, devices would frequently lose secure handshakes or connectivity when transitioning to and from vehicles, switching between networks, even when being placed in hardwired docks. SAPOL needed reliable connectivity for its patrol vehicles, its 4-wheel drive units and helicopters, and its staff members working in remote areas without cellular coverage. Worst of all, the organisation had no way of knowing when officers in the field lost connectivity and would not be able to reach the Communications Centre.

The Solution

SAPOL has built out a network that allows it to be a truly agile. NetMotion's software allows officers to complete all of their paperwork from anywhere in the field, even the remotest of areas. They can now capture statements, take notes, search for and access data, and write reports while responding to incidents or on the road. This has reduced the time officers spend at their desks—as much as two hours per officer, per shift—giving them more time to be out in the field. NetMotion's data-gathering capabilities, dashboards, and indicators provide valuable information about device usage and coverage. Best of all, the efficiencies and cost-reductions gained mean that NetMotion pays for itself.



NetMotion provides the backbone for all the new technologies...[including] signature capture and integrating body-worn video

- Nicholas Cizauskas, Business Development Manager, Advanced Mobile IT, solution provider for SAPOL

The eight different types of vehicles in the patrol fleet, including helicopters and four-wheel drives for use in remote areas are all equipped with mobile devices running NetMotion. Success in the field has led SAPOL to expand the program. Executives and senior officers have been furnished with enterprise-class tablets running NetMotion “because the leadership knows the product is so reliable,” said Cizauskas.



NetMotion gives SAPOL officers more presence in the field, out in the public

**– Nicholas Cizauskas,
Business Development Manager, Advanced
Mobile IT, solution provider for SAPOL**

The Results

South Australia State Police officers capture statements, perform research, and make reports directly in the field, allowing them to spend more time out in the community. Network status is easily monitored, and the savings gained allow the system to pay for itself.

- Time savings of up to two hours per officer, per shift
- Officers now capture statements, access data and write reports in the field
- More reliable coverage area reduces safety risk for officers
- Seamless network access for 8 different types of vehicles
- Greater efficiencies result in a solution that pays for itself

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